FOREX SPORT PTY LTD

Financial Services Guide (FSG)

Trading as: Forex Sport

Version	4.1
Date of Issue	30 April 2026
ABN	22 147 363 175
AFS Licence No.	401379
Registered Office	Level 10, 100 Collins Street, Melbourne VIC 3000
Telephone	+61 3 9008 1880
Email	info@forexsport.com
Website	www.forexsport.com
Principal Contact	Compliance Manager

Important Notice
This FSG is an important document. Please read it carefully before using our services. If you do not understand any part of this document, please contact our Compliance Manager before proceeding.

1. Purpose and Scope of this FSG

This Financial Services Guide (**FSG**) is provided to you by Forex Sport Pty Ltd as required under the *Corporations Act 2001 (Cth)*. It is designed to assist you in deciding whether to use the financial services we offer.

This FSG covers:

- Who we are and how to contact us
- The nature of the financial services and products we offer
- How we are remunerated
- Our conflict of interest management
- Our complaints and dispute resolution processes
- Our compensation and professional indemnity arrangements
- Our privacy and data protection obligations
- Our obligations under the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth)

2. Who We Are

Forex Sport Pty Ltd (**Forex Sport**) is an Australian financial services company authorized and regulated by the Australian Securities and Investments Commission (ASIC) under Australian Financial Services Licence (AFSL) No. 401379.

We specialize in foreign exchange (FX) services for businesses, sports organizations and individuals throughout Australia and internationally.

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3. Our Financial Services and Products

3.1 Nature of Advice

We provide **general financial product advice only** in relation to FX transactions. This advice is limited to the mechanics of the transaction and does not take into account your individual objectives, financial situation or needs. You should consider whether our service is appropriate for your circumstances before using it.

> **General Advice Warning**
> The advice provided by Forex Sport is general in nature and does not constitute personal financial advice. We strongly recommend you seek independent financial and taxation advice before entering into any FX transaction, particularly for transactions of material size or complexity.

3.2 AFSL Authorisations

Under our AFSL, we are authorized to:

- Provide general financial product advice for foreign exchange contracts
- Deal in foreign exchange products by applying for, acquiring, varying or disposing of a financial product on behalf of another person
- Make a market in foreign exchange contracts

3.3 Products

We are authorised to deal in and advise on:

- Foreign exchange spot contracts
- Foreign exchange forward contracts

Please refer to our Product Disclosure Statement (PDS) for full details of how these products operate, including their risks.

3.4 Channels for Providing Instructions

You may instruct us:

- By telephone (in person)
- Online through our secure client portal at www.forexsport.com
- By email (subject to identity verification requirements)

Instructions will only be actioned once we have verified your identity in accordance with our Customer Identification Program (CIP).

4. Documentation

4.1 Client Agreement

Prior to trading, you must enter into a Client Agreement with us. This agreement governs all transactions between us and outlines your rights and obligations, including margin requirements and default provisions.

4.2 Transaction Confirmations

We will provide you with a written confirmation for each transaction, setting out the key terms including the currencies involved, the exchange rate, the settlement date and any applicable fees. Please review each confirmation carefully and notify us immediately of any discrepancy.

4.3 Target Market Determination (TMD)

In accordance with the Design and Distribution Obligations (DDO) under the *Treasury Laws Amendment (Design and Distribution Obligations and Product Intervention Powers) Act 2019*, we have prepared a Target Market Determination

(TMD) for each of our financial products. Our TMDs are available on our website and describe the class of consumers for whom our products are likely to be consistent with their objectives, financial situation and needs.

5. Record-Keeping Obligations

We maintain accurate records of all advice given and all transactions entered into. Our record-keeping practices include:

- Retention of transaction records for a minimum of 7 years, consistent with the Corporations Act 2001 (Cth)
- Recording of telephone calls, which are retained for at least 7 years and may be used in the event of a dispute
- Secure electronic storage of all client communications and transaction data
- Maintenance of an AML/CTF transaction monitoring program in accordance with the AML/CTF Act 2006 (Cth)

You have the right to request access to records relating to advice provided to you. Please contact our Compliance Manager for such requests.

6. Who We Act For

We act on your behalf in executing the FX transactions you request. From time to time, we may act as principal and enter into FX transactions on our own account. Where we act as principal, we will disclose this to you.

7. Remuneration, Fees and Benefits

7.1 Transaction Fees
We may charge a transaction fee of up to AUD $10 (or foreign currency equivalent) for transactions under AUD $1,000. No transaction fee applies to transactions of AUD $1,000 or more. Where a single transaction involves multiple beneficiaries, separate fees may apply to each beneficiary receiving less than AUD $1,000.

7.2 Exchange Rate Margin (Profit)
In addition to any transaction fee, we earn a profit through the difference between the exchange rate quoted to you and the wholesale interbank rate we obtain from our liquidity providers (the **rate margin**). The margin varies by currency pair and market conditions.

Illustrative Example
If you wish to remit USD $50,000 to the United States and we quote an AUD/USD rate of 0.7200, you would pay us AUD $69,444.44. Our profit is derived from the difference between the rate quoted to you and the wholesale interbank rate, which may be, for example, 0.7230. We do not guarantee any particular rate margin and rates will vary at the time of your transaction.

7.3 Third-Party Bank Charges
Correspondent banks or beneficiary banks may deduct fees from the remittance amount. These charges are outside our control and we receive no benefit from them. We will endeavor to notify you where such fees are likely to apply.

7.4 Employee Remuneration
Our employees are remunerated by way of salary. Performance-related incentives may also be paid where justified by business performance. We may appoint authorized representatives or referrers who are compensated on a percentage of profits generated from transactions they introduce, typically between 10% and 20% of the relevant profit.

8. Conflicts of Interest

We have implemented a Conflicts of Interest Policy that identifies, monitors and manages actual and potential conflicts. Our key conflicts management measures include:

- Physical and information barriers between business units where applicable
- Disclosure of material conflicts to clients prior to providing services
- Prohibition on staff using client order information to trade for their own accounts
- Regular review of our conflicts registers by the Compliance Manager

We do not have any relationships or associations with financial product issuers that are likely to influence us in providing our services. Where referral arrangements exist, remuneration details are disclosed in section 7.4 above.

9. Anti-Money Laundering and Counter-Terrorism Financing

Forex Sport is a reporting entity under the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth)* (AML/CTF Act). Our obligations include:

- Verifying the identity of all clients before providing designated services (Know Your Customer — KYC)
- Identifying and verifying beneficial owners of legal entities
- Ongoing transaction monitoring and risk assessment
- Reporting suspicious matters, threshold transactions (over AUD $10,000 cash) and international funds transfer instructions to AUSTRAC
- Maintaining an AML/CTF Program reviewed annually by the Board

We may be required by law to refuse or delay a transaction, or request additional information, to meet our AML/CTF obligations. We are prohibited from disclosing to you whether a Suspicious Matter Report has been lodged with AUSTRAC in relation to your account.

10. Cybersecurity and Digital Security

Forex Sport takes the security of client data and funds seriously. Our security framework includes:

- Multi-factor authentication (MFA) required for all online client portal access
- End-to-end encryption for all data in transit
- Segregation of client funds from Forex Sport operating funds in accordance with ASIC requirements
- Periodic independent penetration testing of our digital infrastructure
- A documented Incident Response Plan aligned with ASIC's guidance on cyber resilience for financial services licensees
- Mandatory cybersecurity training for all staff

If you believe your account credentials have been compromised, contact us immediately on +61 3 9008 1880.

11. Privacy and Data Protection

We are bound by the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles (APPs). Our Privacy Policy, available at www.forexsport.com/privacy, sets out how we collect, hold, use and disclose your personal information.

Key aspects of our privacy practices include:

- We collect personal information only as necessary to provide our services and meet regulatory obligations
- We store personal information securely and protect against unauthorised access, modification or disclosure
- We do not sell or trade your personal information to third parties
- We may share information with our liquidity providers, correspondent banks, regulators and law enforcement where required by law
- You have the right to access and correct your personal information held by us
- In the event of an eligible data breach, we will notify affected individuals and the Office of the Australian Information Commissioner (OAIC) in accordance with the Notifiable Data Breaches scheme

For privacy enquiries, contact our Privacy Officer at info@forexsport.com.

12. Complaints and Dispute Resolution

12.1 Internal Dispute Resolution (IDR)

We have a formal Internal Dispute Resolution process aligned with ASIC Regulatory Guide 271 (RG 271). If you have a complaint:

- Contact our Compliance Manager at info@forexsport.com or +61 3 9008 1880
- We will acknowledge your complaint within 1 business day
- We will provide a final written response within 30 calendar days (or 45 days for superannuation-related complaints)
- If we cannot resolve your complaint within these timeframes, we will notify you and explain the reason for the delay

12.2 External Dispute Resolution (EDR)

If you are not satisfied with our response, you may escalate your complaint to the Australian Financial Complaints Authority (AFCA) — the external dispute resolution scheme approved by ASIC:

AFCA Website	www.afca.org.au
AFCA Phone	1800 931 678 (free call)
AFCA Email	info@afca.org.au
AFCA Post	GPO Box 3, Melbourne VIC 3001
ASIC Info Line	1300 300 630

Note: AFCA replaced the Financial Ombudsman Service (FOS) on 1 November 2018. Complaints must generally be lodged with AFCA within 6 years of becoming aware of the issue (or within 2 years of receiving our final response if earlier).

13. Compensation Arrangements

We maintain professional indemnity (PI) insurance satisfying the requirements of section 912B of the Corporations Act 2001 (Cth) and ASIC Regulatory Guide 126 (RG 126). Our PI policy:

- Covers claims arising from the conduct of current and former representatives and employees
- Extends to claims in respect of relevant civil liability arising from breaches of the financial services laws
- Is reviewed annually to ensure it remains adequate having regard to the nature, size and complexity of our business

14. Design and Distribution Obligations (DDO)

From 5 October 2021, Forex Sport complies with the Design and Distribution Obligations (DDO) regime. We have prepared and published Target Market Determinations (TMDs) for our financial products. Our TMDs are reviewed regularly and updated following material changes to our products or distribution conditions.

If you believe a product we have provided is not consistent with your target market, or if you experience a significant dealing contrary to a TMD, please contact our Compliance Manager immediately.

15. Financial Hardship

If you are experiencing financial hardship and are having difficulty meeting your obligations under a transaction or client agreement, please contact our Compliance Manager as early as possible. We will assess your situation and, where practicable, work with you to explore available options.

16. Acknowledgement

By proceeding to use our services, you confirm that:

- You have received, read and understood this FSG
- You acknowledge that the advice provided by Forex Sport is general in nature only
- You accept that exchange rate movements may result in gains or losses and that you are responsible for assessing the suitability of any FX transaction for your circumstances
- You consent to the recording of telephone calls and the collection of personal information as described in this FSG

Contact Our Compliance Manager

For any questions about this FSG, our services or your rights, please contact: Compliance Manager | Forex Sport Pty Ltd | Level 10, 100 Collins Street, Melbourne VIC 3000
Phone: +61 3 9008 1880 | Email: info@forexsport.com